# Microsoft Project

## World's Leading Provider of Project Management Applications

**February 18th 2009**

**Ludovic Hauduc**
General Manager
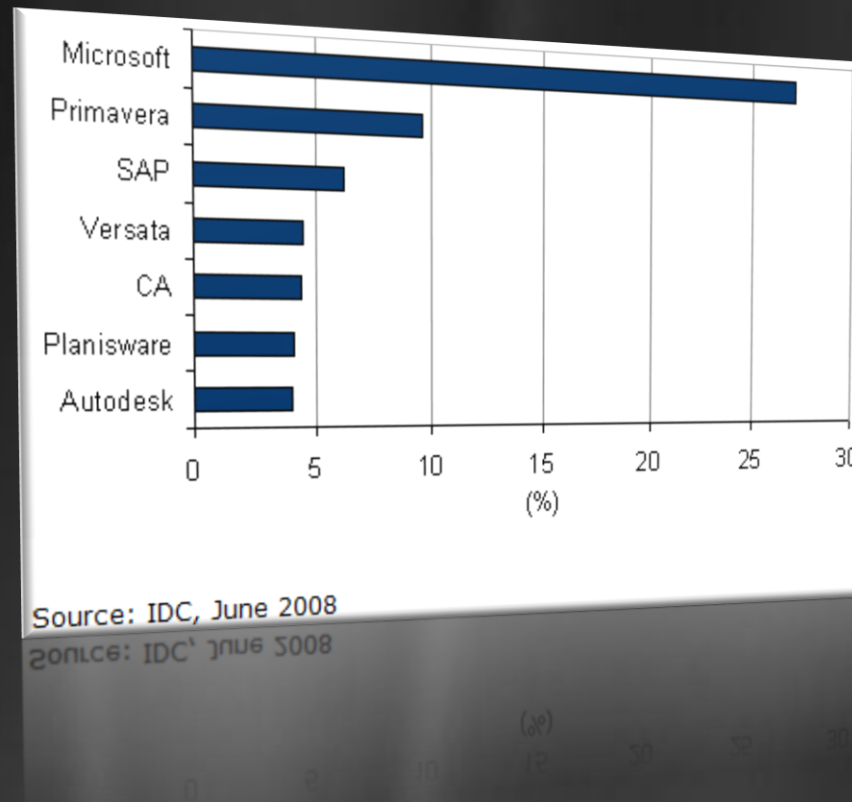Microsoft Project
ludovich@microsoft.com

# Agenda

- Welcome

- Business value of EPM

- Project 2007

- Customer Support and Product Quality

- Project Roadmap

# Worldwide Project and Portfolio Management Applications for New Product Development



Source: IDC, June 2008

*"Microsoft is by far the leading provider of Project Management Applications"*

Michael Fauscette, Gisela D. Wilson, Worldwide Project and Portfolio Management for New Product Development  and Introduction 2007 Vendor Analysis: No Longer a Market Niche, IDC June 2008
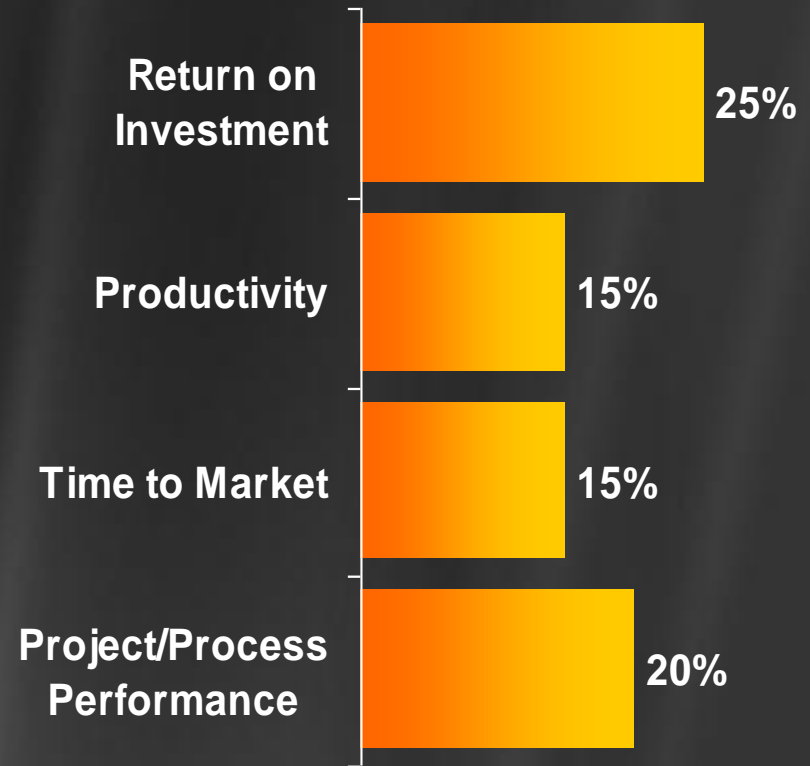
# The Costs to Your Organization for Poor Project Execution are Real

- 51% of all projects come in over budget or run past the original deadline

- 15% of projects fail altogether
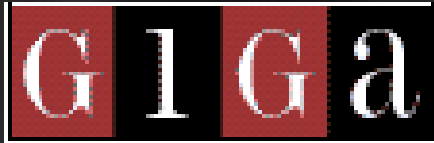
- $55 billion wasted on failed projects in US alone!

How do your business initiatives measure up?

# Enterprise Project Management Can Help

- More than 94% of the respondents stated that implementing project management added value to their organizations

- All size organizations in all industries reported improvement

**Return on Investment** — 25%

**Productivity** — 15%

**Time to Market** — 15%

**Project/Process Performance** — 20%

# Project Management Can Help

**G1Ga**

*Companies implementing EPMOs successfully see an approximately 80% return on investment (ROI), a 20% reduction in project cycle time, a 30-35% increase in successful project delivery and such intangible benefits as improved employee morale, productivity and empowerment.*

Giga Information Group, "Designing an Enterprise Project Management Office to Improve Organizational Project Management Efficiency", August 09, 2002

Giga Information Group, 8/9/02, Designing an Enterprise Project Management Office to Improve Organizational Project Management Efficiency

# Project Portfolio Management Can Help

*Leaders in IT portfolio management demonstrate ways to cut IT costs by 2% to 5%, improve productivity 25% to 50%, and shift 10% to 15% of the IT budget into more strategic projects.*

Eric Austvold, The AMR Research Report, What it Takes to Be a Leader in IT Portfolio Management, July 21, 2003.

*Estimates link project portfolio management efforts to about a 30% return on investment over the first full year.*

*InformationWeek*, "Tracking the best-laid plans: Companies managing multiple projects as diligently as their investments and finding it pays," Norbert Turek, May 2003

# Microsoft Project 2007

Microsoft Enterprise Project Management Solution

# Microsoft Project Evolution
## From desktop scheduling to project and portfolio management

## 1987

- **Scheduling**
- **Simple reporting**
- **Task management**
- **E-mail and print**
- **Resource tracking**

## 2009

**Financial Management**

**Resource Management**

**Portfolio Management**

Microsoft Office **Project**
Enterprise Project Management Solution

**Reporting**

**Program Management**

**Project Collaboration**

# 2007 Technology Investments



**Technology**
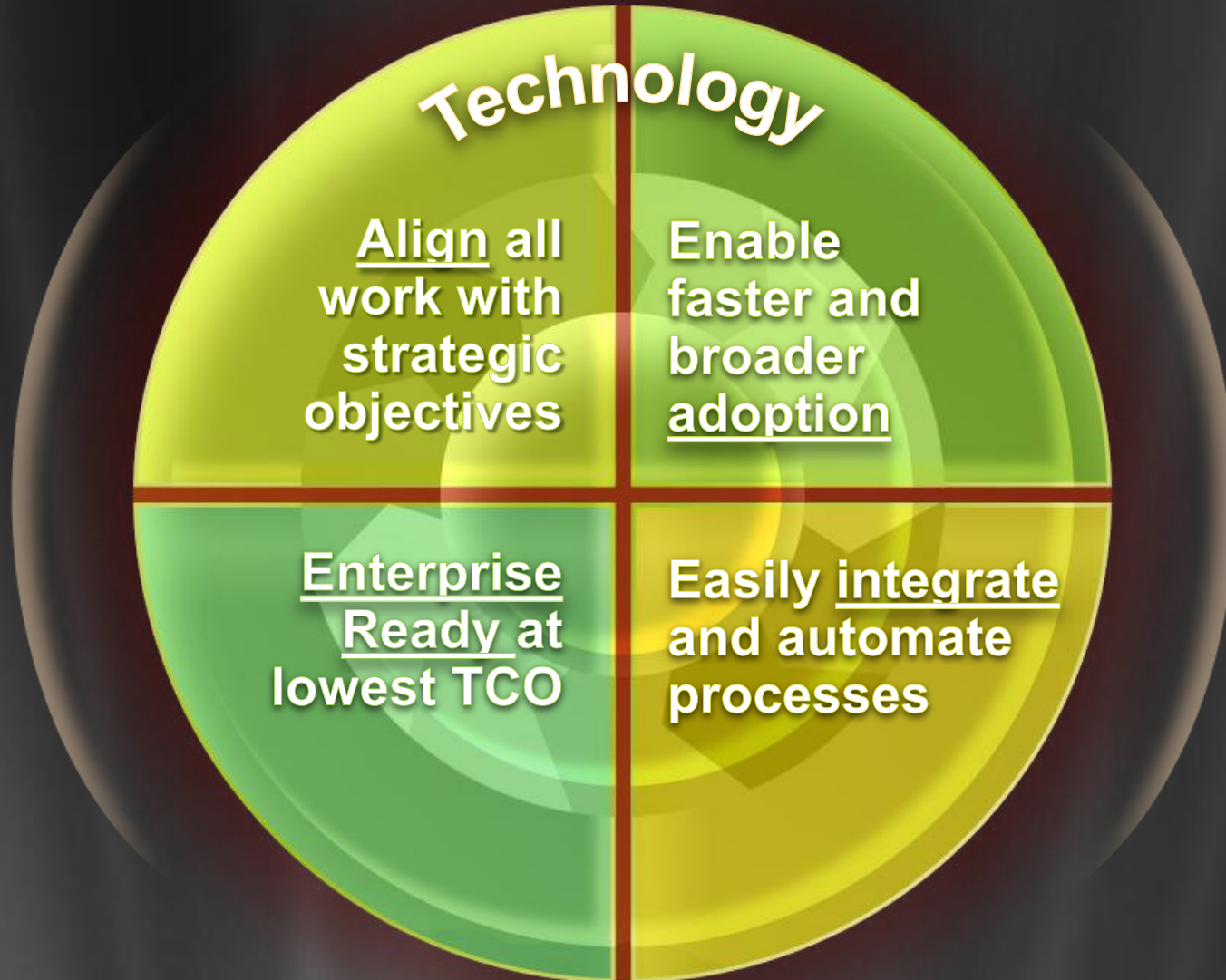
**Align all work with strategic objectives**
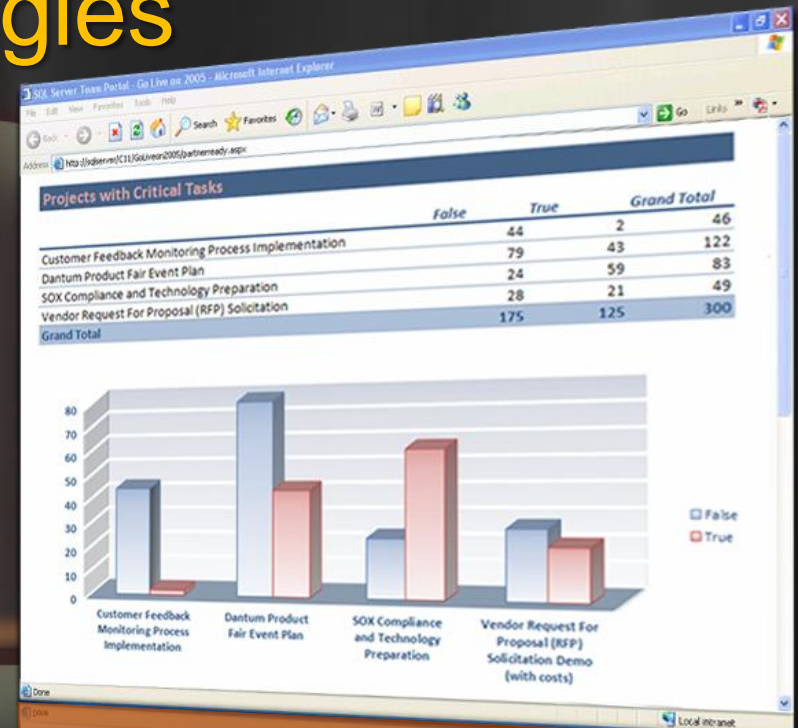
**Enable faster and broader adoption**

**Enterprise Ready at lowest TCO**

**Easily integrate and automate processes**

# Enable Adoption
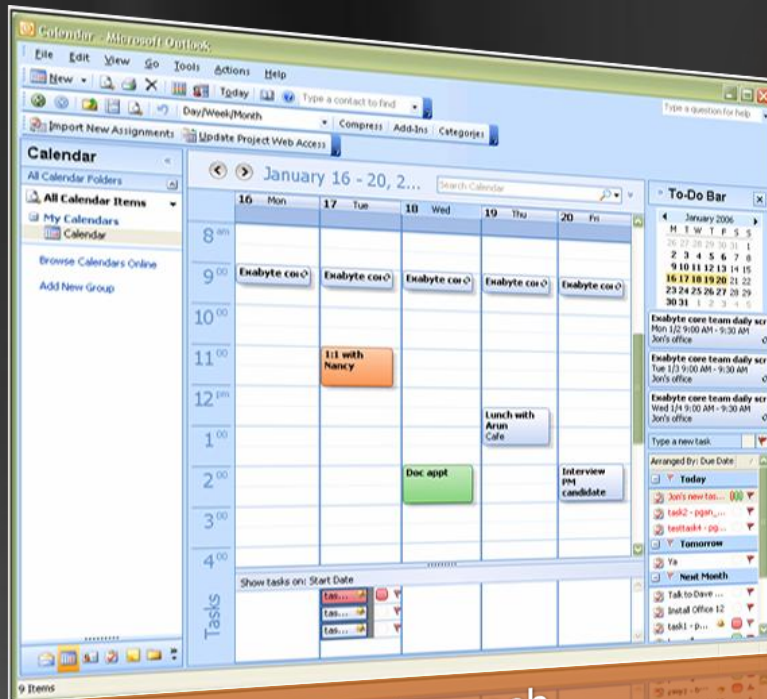


**Easier to get started and use**

- Role-Based Approach
- Web Interface for Teams
- Outlook Tasks and Calendar
- WSS Project Task List
- Web-Based Project Updates
- Web-Based Resource Plans

# Integrate & Automate Processes



- SharePoint and .NET platform
- Full WSS Application
- Project Server Interface (PSI)
- Server Side Event Model
- Windows Workflow Foundation

**Extensible and Programmable**

# Enterprise Ready



**Scale to support all work in distributed organizations**

- Phased Deployment
- Active Cache
- HTTP/SOAP
- Server-Side Queuing

# Performance Improvement

**Project Updates - peak hour (Pro)**
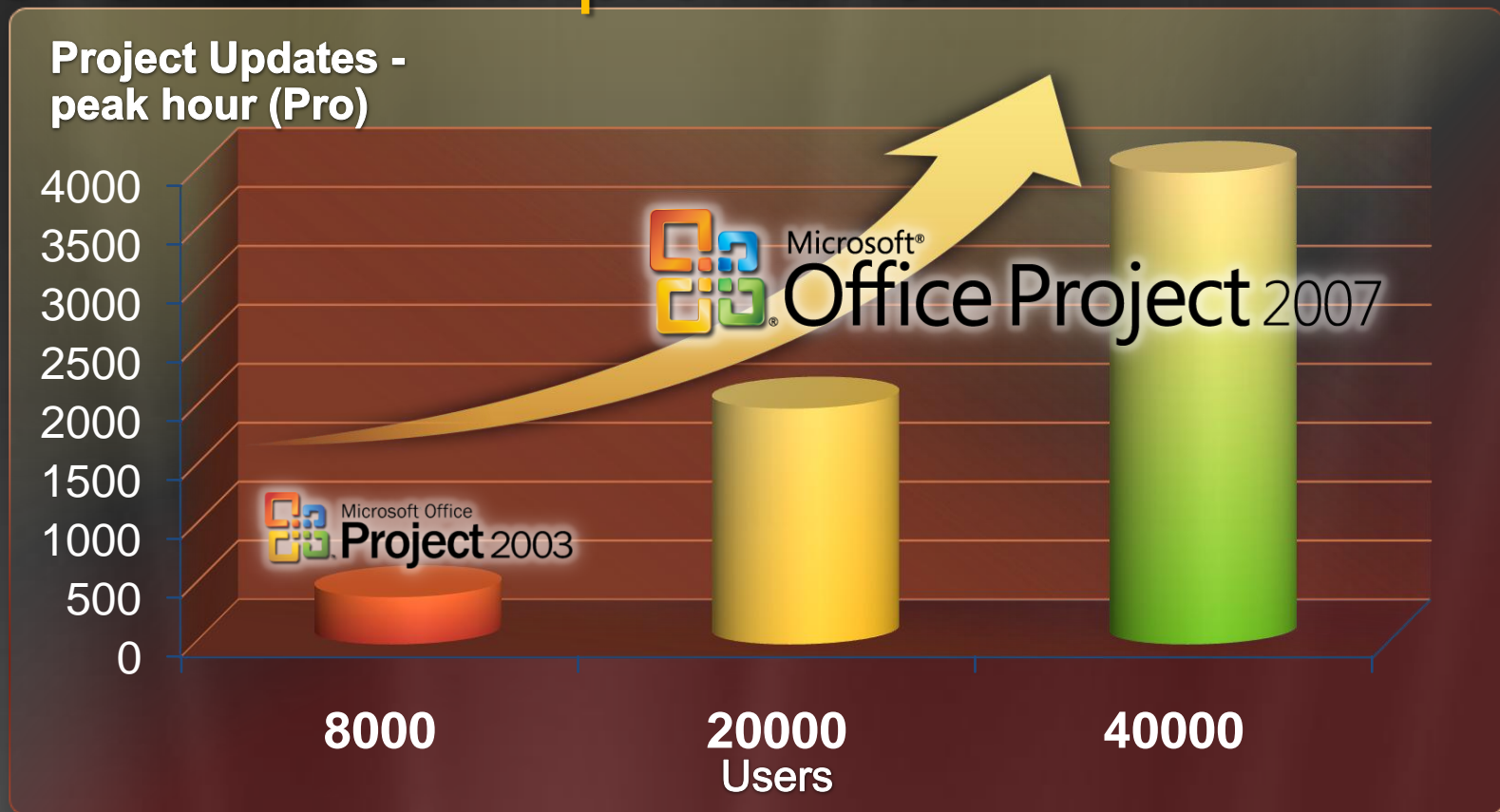


- Lower TCO
- No limitations to scale

# EPM Solution Architecture
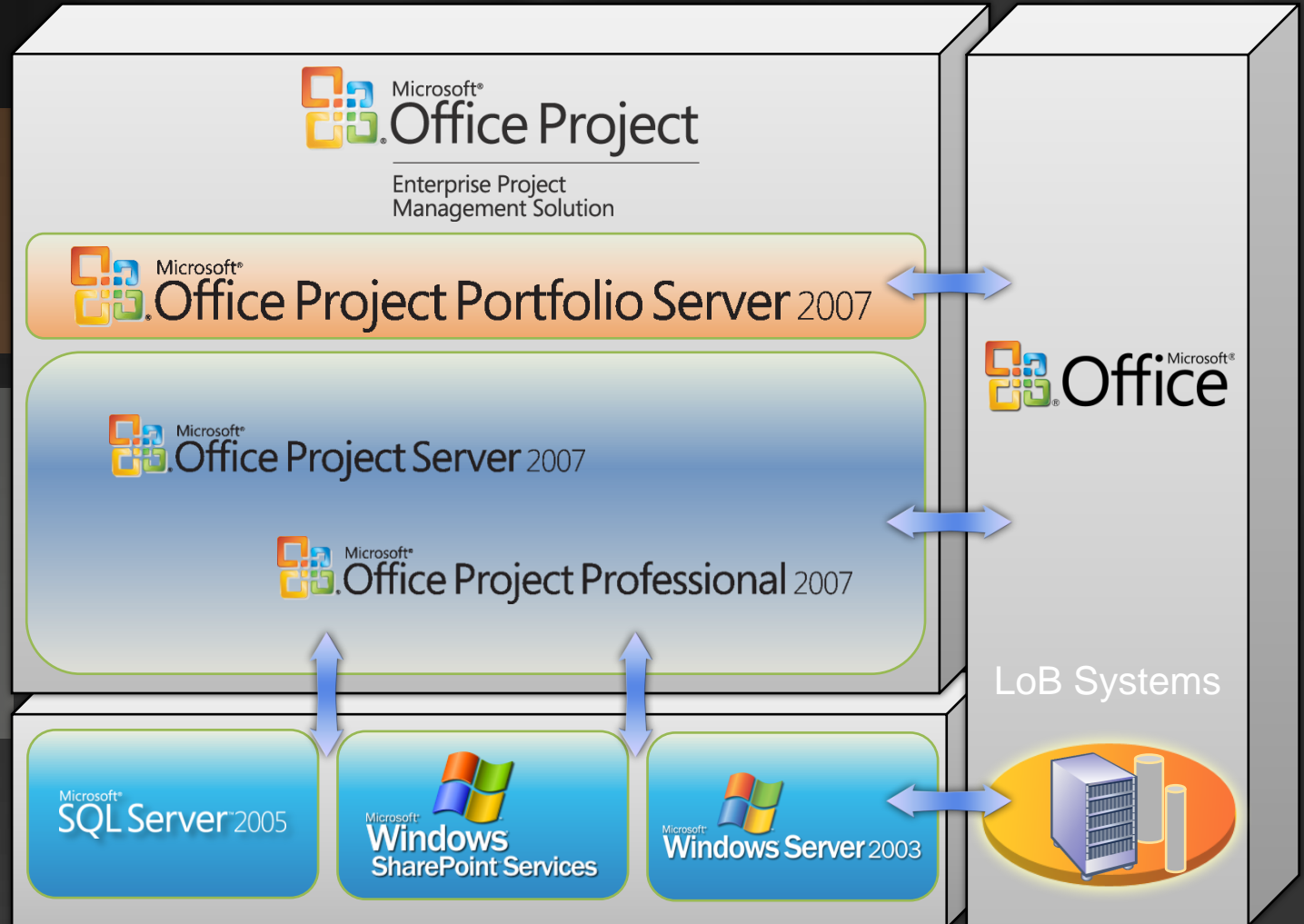
# Project 2002/2003 to Project 2007

http://www.easierwithproject.com/en-us/Pages/upgrade_benefits.aspx
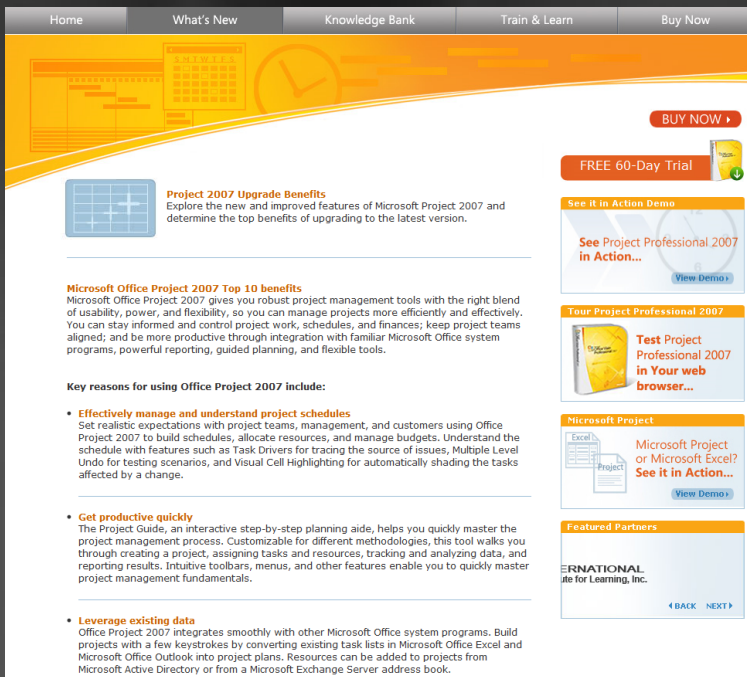


- Rich up-to-date online content
- "Top 10" benefits
- Feature drill downs
- Resources (training, KB)

# Interested in more details on EPM 2007?

## http://www.microsoft.com/epm



- One-stop shop for EPM
- "Compare Features" page
- Portal page to all Project and EPM related resources
- EPMConnect


LEARN · CONNECT · EVALUATE · DEPLOY
Find EPM Resources and Partner Solutions
EPMConnect
www.epmconnect.com

# Support and Product Quality

- In-market product support is my and my team's <u>#1 commitment</u>

- Project 2007: a cornerstone release

- The Product Group is <u>increasing</u> its investment for 2007 support in FY09

- Product keeps getting better and we keep learning from that release

- Adoption and deployments have accelerated in 2008

# SP1, Infrastructure Update, CU and SP2

- A lot of acronyms spelling one thing: Product Quality!

- IU Released 7/15
  - 100% customer focused
  - Huge learning for the Product Group
  - Blueprint for SP2, CU process

- CU process
  - Inspired from SQL, Exchange
  - Adopted by Sharepoint, Project
  - Efficiency and Predictability!
  - 3 CUs delivered so far, over 150 unique issues fixed

- SP2
  - Following the IU playbook
  - Development ongoing now, over 100 customer reported issues fixed, plus security fixes
  - Due April 09

# Quality is a Journey

- Product quality is my personal crusade for 2007, 14 and beyond

- P14 is benefiting hugely from the 2007 quality push

- The pulse around 2007 Quality

| Dec 2, '07 | Mar 2, '08 | Jun 1, '08 | Aug 31, '08 | Nov 30, '08 | Mar 1, '09 | May 31, '09 | Aug 30, '09 |

**Infrastructure Update**
3/08 – 6/08

**SP2**
3/09 – 4/09

**P14**
7/09 – 12/09

P12 SP1
12/07

SP1
Roll Up
2/1/08

1st CU Patch
8/08

2nd CU Patch
10/08

3rd CU Patch
12/08

4th CU Patch
2/09

5th CU Patch
6/09

6th CU Patch
8/09
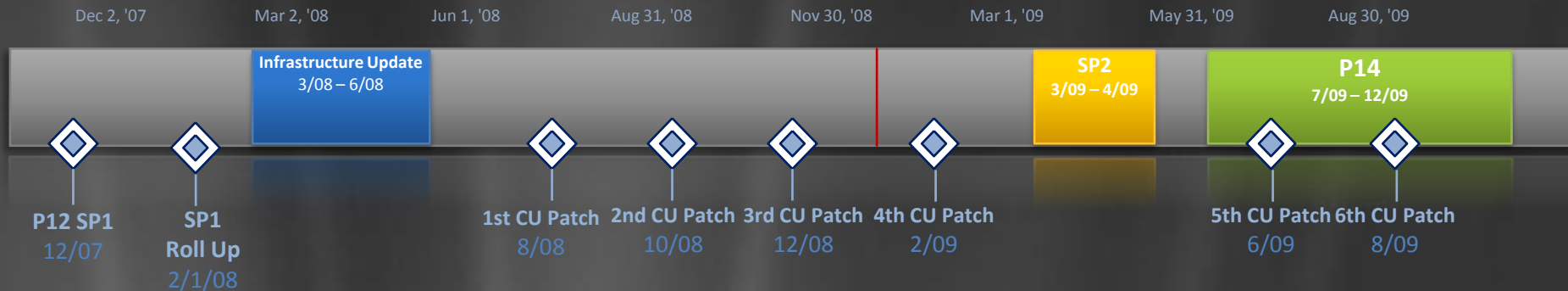
# Project Roadmap

A peek into the future…

# PPM for Individuals, Teams & the Enterprise
## No such thing as a "one size fits all" PPM solution

**Team Size**

Enterprise

| IT Mgt | PLM | Cap Projects | Govt |
|---|---|---|---|

**Project and Portfolio Management**

EPM Solution
(includes SharePoint® Server)

Team

**Workgroup Collaboration and Reporting**

Project  Professional
**+**
**SharePoint**

Individual

**Project Manager**

Project  Standard and Professional

Low            Medium            High

**Level of Collaboration**
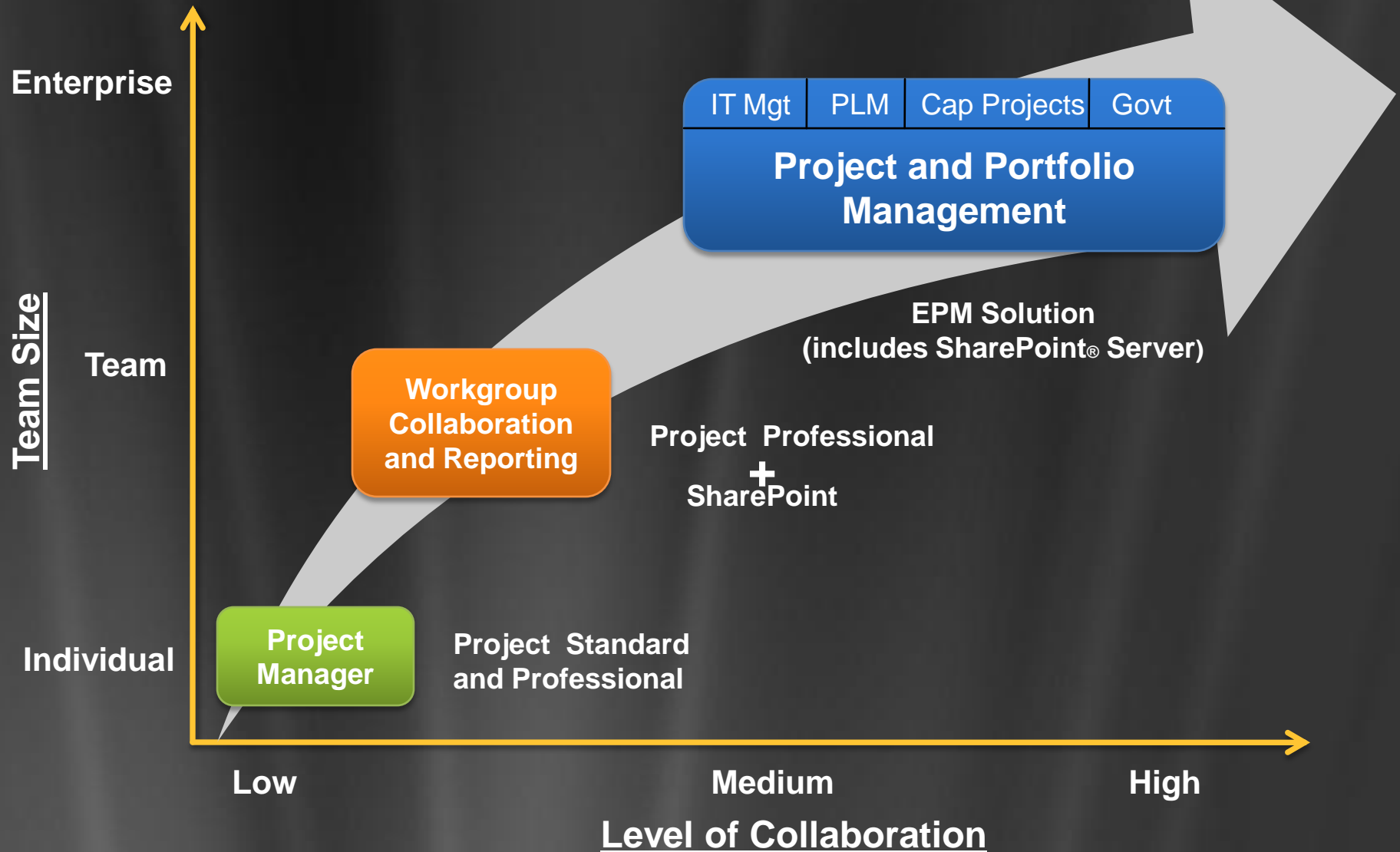
# Project Investment Areas "14"
## Building on the 2007 Project Foundation

**1** Enhance Project client usability and appeal

**2** Improve project execution with effective collaboration

**3** Unify Project & Portfolio Management Capabilities

**4** Simplify deployment and extend interoperability with familiar Microsoft® tools

# Improve Execution with Effective Collaboration
## Built on SharePoint Server

**Consistent User Interface**

*Business Solutions*

| Innovation Process Management | Project Portfolio Management | Application Life-Cycle Management | Investment Governance |

**Project Server**

**Project & Portfolio Management Capabilities**

| Demand Management | Resource Management | Issues & Risk Management |
| Governance | Schedule Management | Portfolio Reporting |
| Portfolio Selection | Financial Management | Program Management |

**SharePoint Server**

**SharePoint Server Platform Services**

| Workflow & Forms | Enterprise Content Management | Business Insight |

Collaboration

Search

Workspaces & Portals

Line of Business Integration

# Project & Portfolio Management Capabilities

*Unified Project & Portfolio Mgt Capabilities*

| Create | Select | Plan | Manage |
|--------|--------|------|--------|



**Top Down**

Demand Management
Business Case Definition
Portfolio Reporting
Portfolio Prioritization
Capacity Planning
Portfolio Optimization



**Bottom Up**

Resource Management
Project Scheduling
Project Reporting
Team Collaboration
Time Reporting
Issues & Risk Management